



Expert IT Service FIRST CLASS SUPPORT, NO MATTER WHEN



Managed IT Support

*Bespoke Response Times
Inclusive Parts and Labour
Advanced Monitoring
Technical Account Manager*



Co-Managed IT Support

*Fast Response
Holiday & Sickness Cover
Project & Supply
Unlimited 3rd Line Support*



Additional Support Options

*24/7/365 Ad Hoc or Full Cover
Onsite Tech Days
Full IT Technician
Virtual IT Director*







Project & Supply

*Cloud Solutions
Servers & Workstations
Network Installations
Solution Design*

ABOUT US

At Arc Systems we understand that no two businesses are the same. For that reason we are proud to offer a bespoke support service, tailored to meet your individual business needs. Working with businesses to increase the efficiency and value of their IT systems is important to us, but we also value each and every one of our clients and understand the importance of an honest and reliable business relationship. With over 25 years in the IT services industry, we are expertly qualified to provide the IT solutions that are right for you and build a successful business relationship with you and your team.

WHY CHOOSE US

-  **Dedicated helpdesk** – Access to more than 15 experienced and specialist engineers.
-  **Proactive** – Prescheduled general maintenance visits and ongoing monitoring help to prevent problems before they happen, saving you time and money.
-  **Simple pricing** – We'll give you a transparent per-head price for our unlimited telephone and remote support.
-  **Scalable solution** – Simply increase or decrease the number of people supported depending on what you need.

For a more indepth look at the data services we provide, log onto our website at

www.arcsystems.co.uk